



## David Patrick appointed interim CEO C.S.I.O.

PRESS RELEASE

FOR IMMEDIATE RELEASE

### David Patrick appointed interim CEO C.S.I.O.

**Toronto, Friday, May 30, 2003. It is with great pleasure that the board of directors of C.S.I.O. announces the appointment of David Patrick as our interim CEO. This appointment is effective June 2, 2003.**

David brings considerable experience to this new challenge. In addition to various consulting assignments, David had served our industry as Senior Vice President, Insurance Solutions and Services with CGI.

In the months ahead David will bring a solid, disciplined approach to leadership at C.S.I.O. This will be critical as C.S.I.O. moves forward in both traditional standards activity and the continued Web Portal development.

Join me, and the entire board of directors, in welcoming David to our team and wishing him well in this important role for our industry.

Bob Fitzgerald  
Chairman of the Board  
C.S.I.O.

The Centre for Study of Insurance Operations (CSIO) is a national organization, supported and funded by committed broker insurance companies and the broker community through the Insurance Brokers Association of Canada (IBAC). Its mission is to assume a leadership role in facilitating the continuous improvement in the efficiency and effectiveness of the delivery of insurance and complementary products and services to the consumer. CSIO is responsible for the development and maintenance of Canadian industry standards in forms, EDI, XML and Web screens.