



Commercial & Personal Lines February 25, 2000

PRESS RELEASE

FOR IMMEDIATE RELEASE

Centre for Study of Insurance Operations (CSIO) announces availability of Personal and Commercial Lines Standards on CD-ROM

Toronto, February 25, 2000 - CSIO today announced the immediate availability of its Personal and Commercial Lines Standards on CD-ROM. The CD will include the Personal Lines Standards, Commercial Lines Standards and an Implementation Guide all in Word97. Personal Lines Standards will also be available in ASCII and WordPerfect 6.1 formats.

This is a valuable step to our members in that it makes the Standards more accessible to more people within their organizations. The release of all Standards on CD-ROM will enable the user to view the manuals electronically on one disk as opposed to the multiple diskettes that were distributed in previous years which had to be installed on individual PC's and LAN's taking valuable disk space. This new CD can be viewed directly from the CD without installing onto the computer.

The Centre for Study of Insurance Operations (CSIO) is a national organization, supported and funded by committed broker insurance companies and the brokerage community. Its mission is to assume a leadership role in facilitating the continuous improvement in efficiency and effectiveness of the delivery of insurance and complementary products and services to the client. CSIO is the organization responsible for the development and maintenance of the property and casualty insurance industry EDI standards in Canada.

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