



CSIO Website

PRESS RELEASE

FOR IMMEDIATE RELEASE

Centre for Study of Insurance Operations (CSIO) announces new web site services on www.csio.com.

Toronto, May 10th, 2001 - CSIO today announced a new look and increased functionality for its web site, www.csio.com. This announcement further recognises the Internet's predominance in communications by bringing its power directly to CSIO's membership.

CSIO President, Klaas Westera states that "Our goals in redesigning the CSIO web site were to make it easier to navigate, to enhance user interactivity and to provide more on-line information". This initial redesign will be followed by a number of other improvements that will add more download and standards services. The new web site features a number of download services for industry standard web screens, forms, EDI implementation information, brochures, newsletters and other media information complementing numerous industry links and feedback services. The new look web site also includes a brand new Terminology Library of insurance and technical terms for the P&C insurance industry.

The Terminology Library with its 5000 terms includes an English/French glossary. According to Laurence Delomosne, National Director for Standards and Technology, "the Terminology Library would be used by the Canadian P&C industry in software development, forms, web screens, documentation and in the CSIO Insurance Portal". The library will be able to expand and improve through an on-line maintenance request service with which users will be able to contribute new terms and suggest amendments to the existing library.

The Centre for Study of Insurance Operations (CSIO) is a national organization, supported and funded by committed broker insurance companies and the brokerage community. Its mission is to assume a leadership role in facilitating the continuous improvement in efficiency and effectiveness of the delivery of insurance and complementary products and services to the client. CSIO is the organization responsible for the development and maintenance of the property and casualty insurance industry standards and tools in Canada.

For more information, contact Klaas Westera, President (416) 360-1773 ext. 354 or visit our web sites at www.csio.com www.csioinsuranceportal.com.